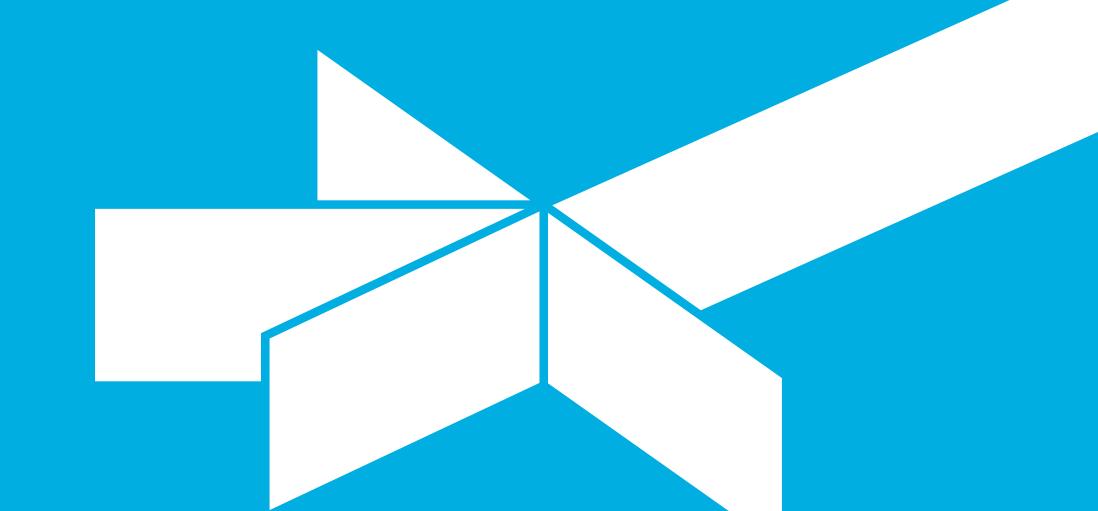
Segen Customer Collections Policy



Customer Collections



Place your order in the portal before 12pm on day 1 and select from one of the available timeslots

- Pre 8:30 AM
- Pre 10:30 AM
- Pre 12:30 PM



Your Details



Contact your Sales Manager

Vehicle registration plate

Name of the

driver collecting

ADR compliant

with the following information:

for collection at our warehouse on day 2.

 Same day orders will be processed by expectation only



Order Processed

Order Collection



Sign copies of your dispatch paperwork to confirm your order has been received in good condition

 Check the order / shipment number
 is correct before leaving

Quality Control



Arrive at our onsite gatehouse, our security team will ask you to provide the following and advise you what bay to collect your order from:

- Personal Identification
- Shipment number or email invoice



Order Handover

The correct use of MHE and manual handling is required when unloading your goods after transit.

 Should you identify any quality concerns with your order at it's destination, please contact our Customer Services team

Customer Collections

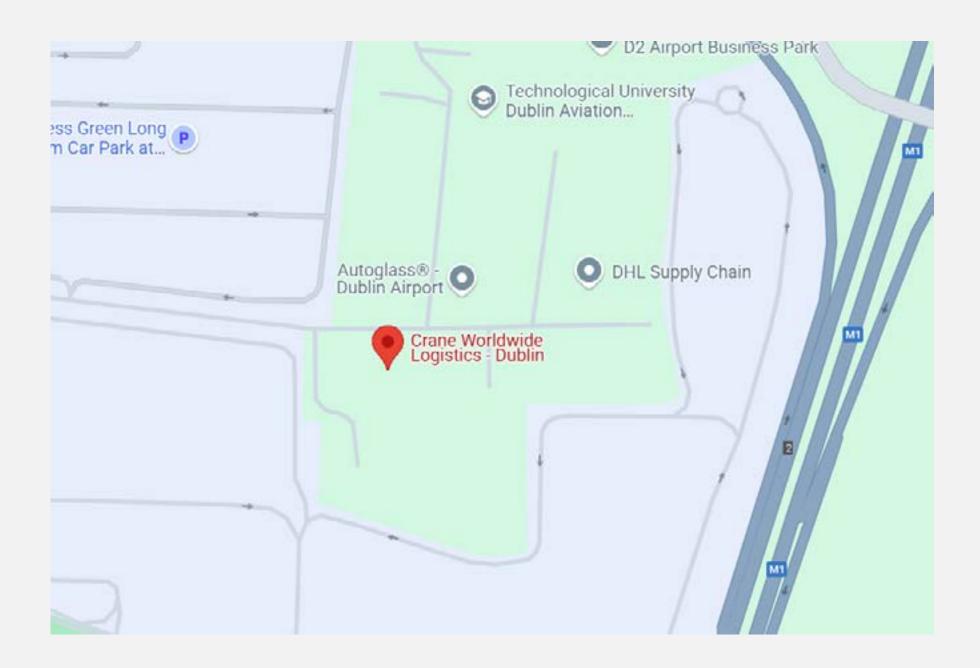


Collection address

Crane Logistics
1A Airport Business Park
Swords
Co. Dublin
K67 Y9T3
Ireland

+353(0) 330 9000 141

Directions



Solar. Storage. Heat.

Contact Us

Call this number to speak to us

+353(0) 330 9000 141

